5 Tips for passing ITIL Foundation exam

The ITIL Foundations Certification is among the quickest growing IT Service Management Certifications utilized by professionals around the world.

This certification is dependent on a number of books released from the Office of Government Commerce and also concentrates on the specific aspects of IT management as well as the IT service lifecycle.

Owning an ITIL Certification sets you above various other candidates applying for IT jobs.

The ITIL Foundation examination comprises of 40 multiple choices questions where an answer out of 4 possible answers given has to be selected. One mark is given for a correct answer and no marks are deducted for an incorrect answer. You'll have an hour to complete the ITIL Foundation exam and you need to score at least 26 out of 40 to become ITIL certified.

Your ITIL Foundation exam will be a challenge, even if you are familiar with the ITIL course material, have studied hard and took **ITIL training in Sydney** as well. So if you are unfamiliar with the material and the ITIL syllabus, then you need to take the time to revise.

Free ITIL practice questions will help you practice how to answer multiple-choice questions. You can attempt the questions then look for answers to see how well you fared. During revision, you can also refer to the course content from either your notes or textbooks.

1. Effective Revision

ITIL practice questions come with a separate set of answers. The best way to use such an examination resource is to keep the answers somewhere you cannot see.

Attempt the questions and give answers from what you know. Once you have finished, retrieve the answer sheet, and mark your work.

Take note of the correct answers for the questions you got wrong. Go back to your textbook and locate the topic where the question was lifted.

Do the same for other questions. By the time you are through revising one set, you will find that you have covered nearly every aspect of your syllabus.

2. **Ensure you are familiar with basic ITIL Foundation terminology and definitions**

The **ITIL exam** questions are often cloaked in terms such as "best", "most closely" and so on. For example, questions often start with this kind of wording – "What ITIL process best matches…" or "Which is the best ITIL method…?"

So be careful with this type of ITIL exam question, as it may mean there is more than one obvious answer, but the one that is 'most right' is the one the examiner is looking for!

Also ITIL Foundation exam often uses the word 'not' in the question. It's very easy to ignore this little word in exam conditions, and give the completely wrong answer!

3. Do the easy questions first.

ITIL is awash with terminology, which is very specific and defined. Looking for ITIL terminology or keywords in the question, can often lead you to the right answer, as that keyword or the definition of the ITIL term is often actually detailed in the correct answer.

4. Read the question thoroughly.

You have 1.5 minutes per question. This should give you time to read the question properly without rushing to answer the questions.

I can't emphasize how important this is, and although common sense in any exam, it's especially applicable to this ITIL exam.

5. Be alert for 'trick' questions or convoluted wording

Tip no 4 applies here too, take your time to read and understand the question.

Though we all are a bit anxious while sitting an exam, take time to build up your confidence by going through the questions and answering the easy and straight forward ones.

By all means DO not PANIC.

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